

A Paper presented

Titled

“Gap Analysis of foreign students’ expectations and experiences of support provided by colleges in Pune”

By

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At

INTERNATIONAL CONFERENCE

Entitled

INTERNATIONALIZATION OF HIGHER EDUCATION WITH SPECIAL REFERENCE TO MANAGEMENT EDUCATION

On 14 & 15 Oct, 2010

Organized by

Symbiosis International (Deemed University), Pune, India

Agenda

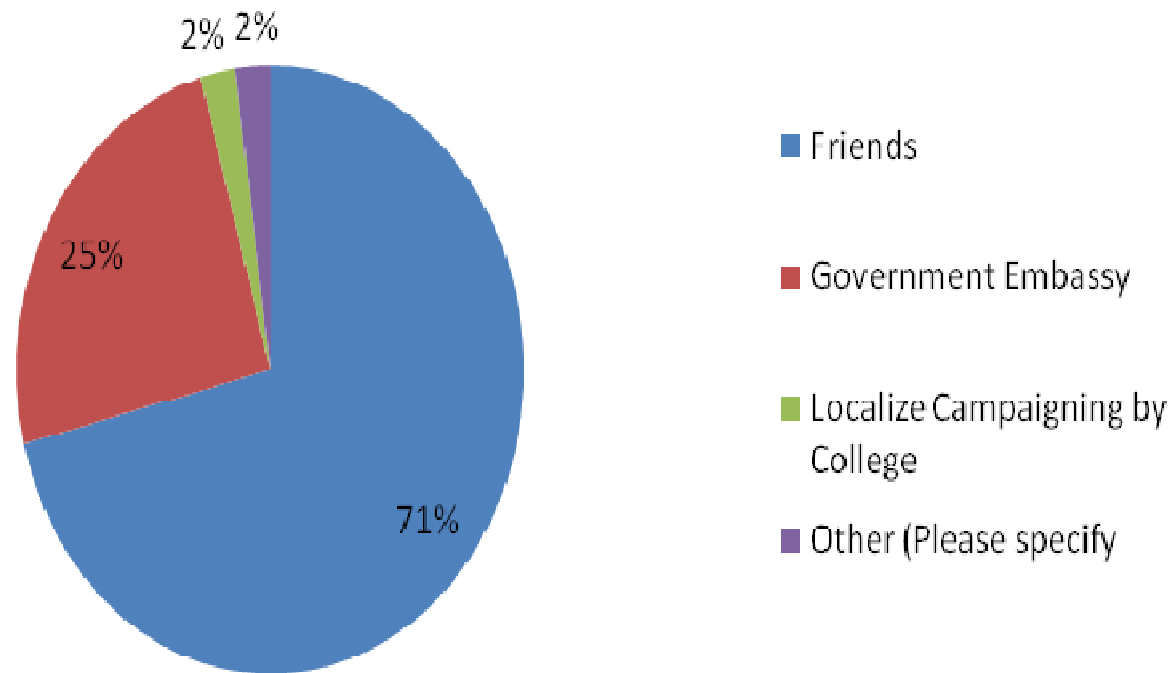
- Introduction of Topic
- **Survey findings**
- Study observations
- Suggestions
- Conclusion

Introduction - Objectives

- To find the reasons for **Pune** being a preferred place for international education in India.
- To find out **criteria** while choosing a college.
- To find out whether the **process** of getting admission & visa is convenient in Pune?
- To know the areas with **largest gaps** as experienced by international students?
- To determine what **facilities** need to be established to attract international students in Pune?

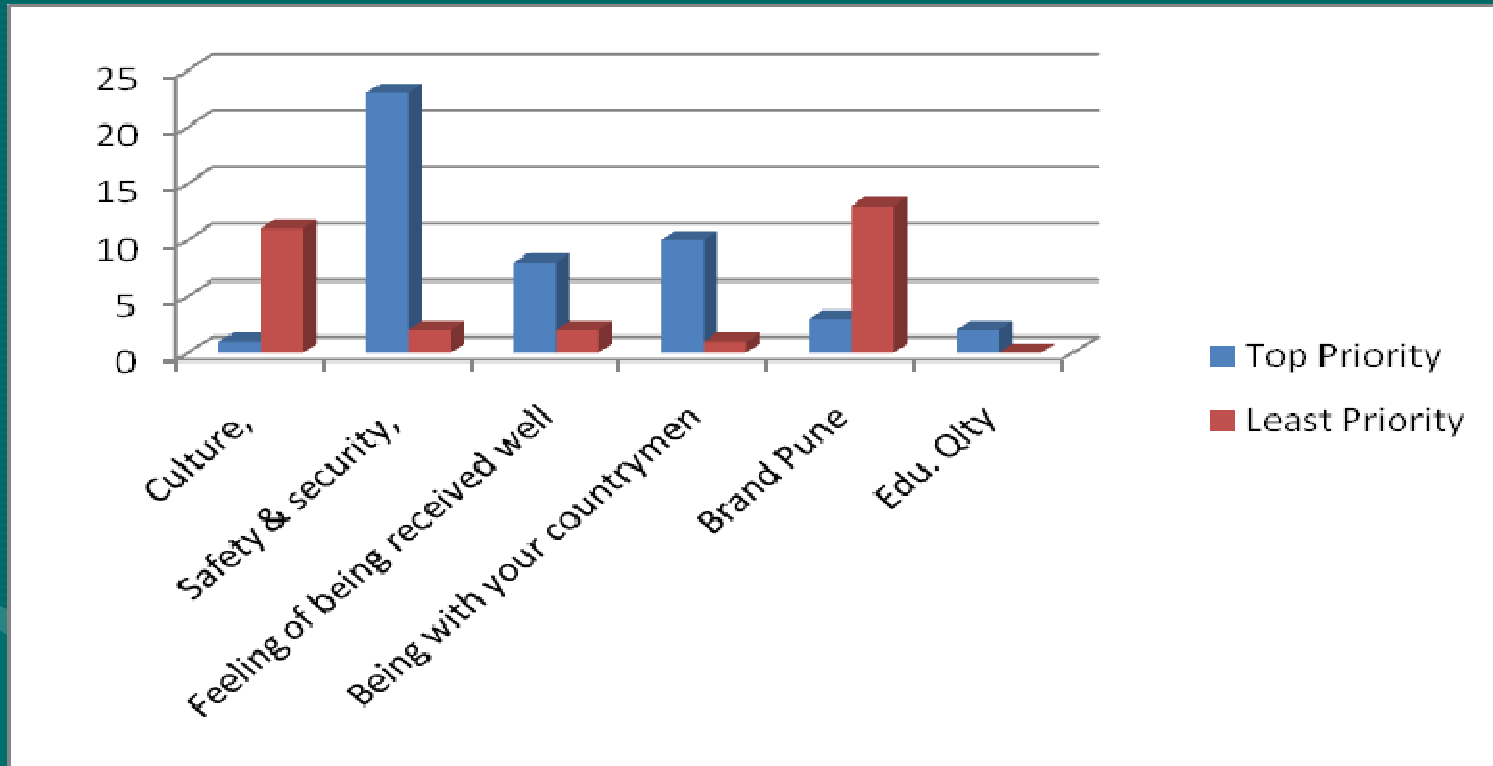
Researcher's Survey- about Pune

Source of Information



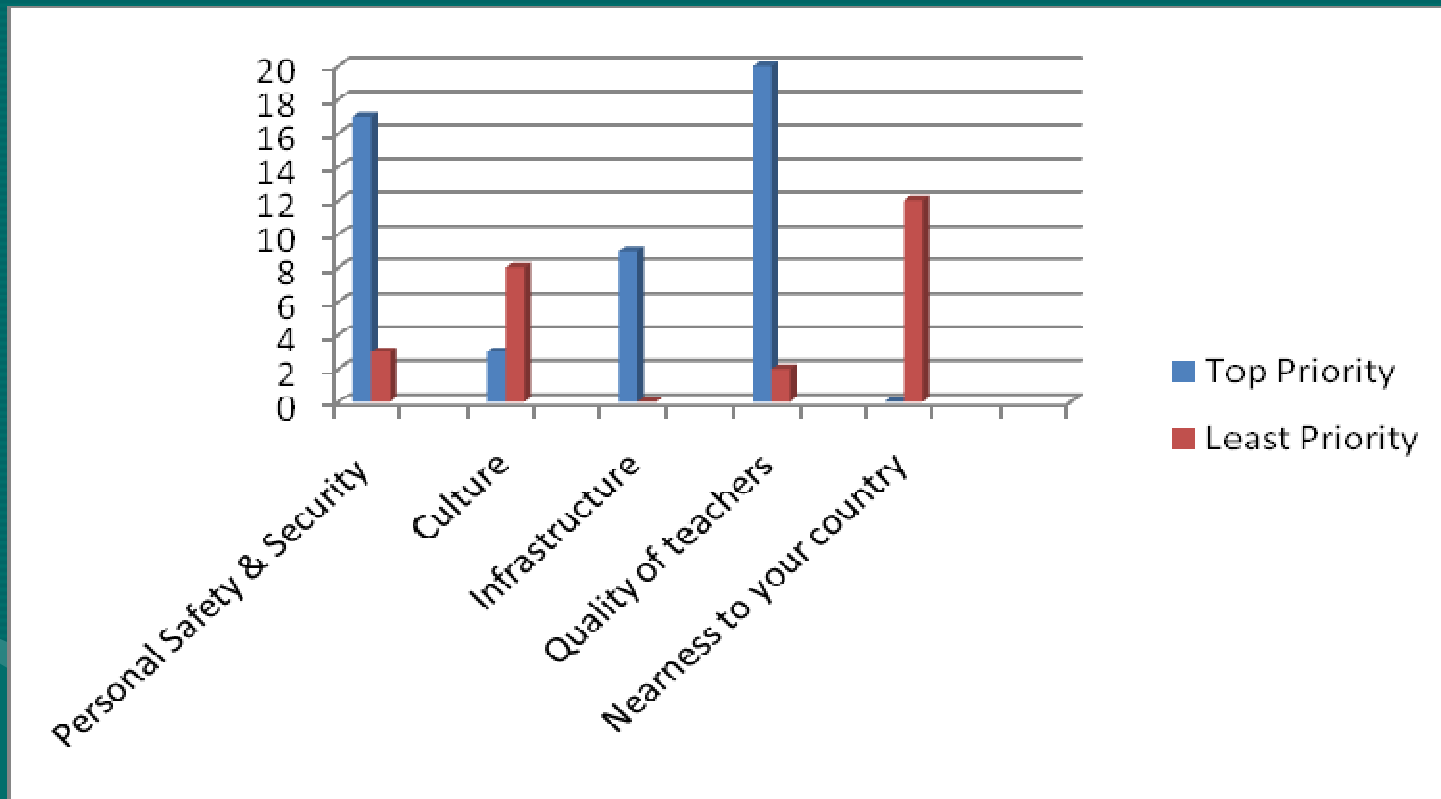
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Reason for selecting Pune



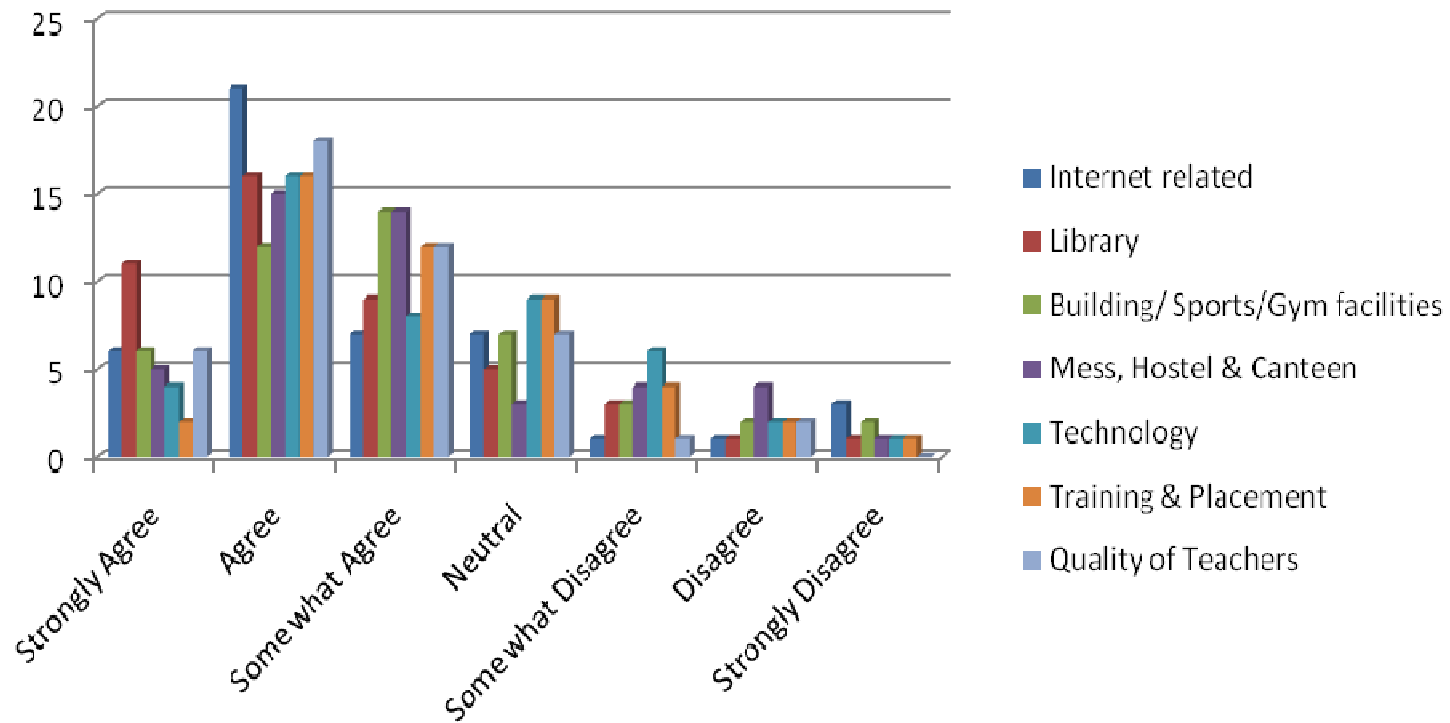
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Preference for selecting a college



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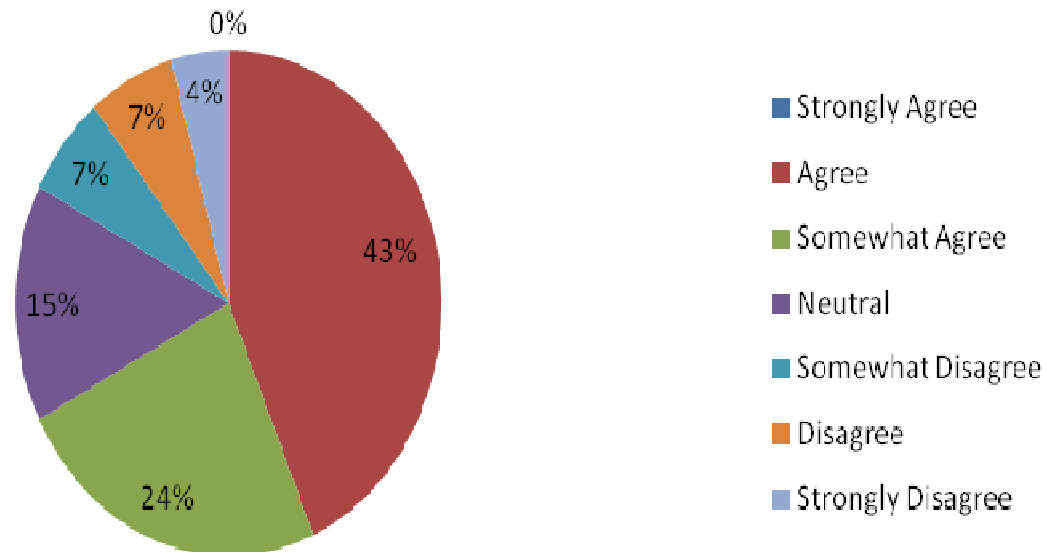
Satisfaction Level



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Are Facilities World Class?

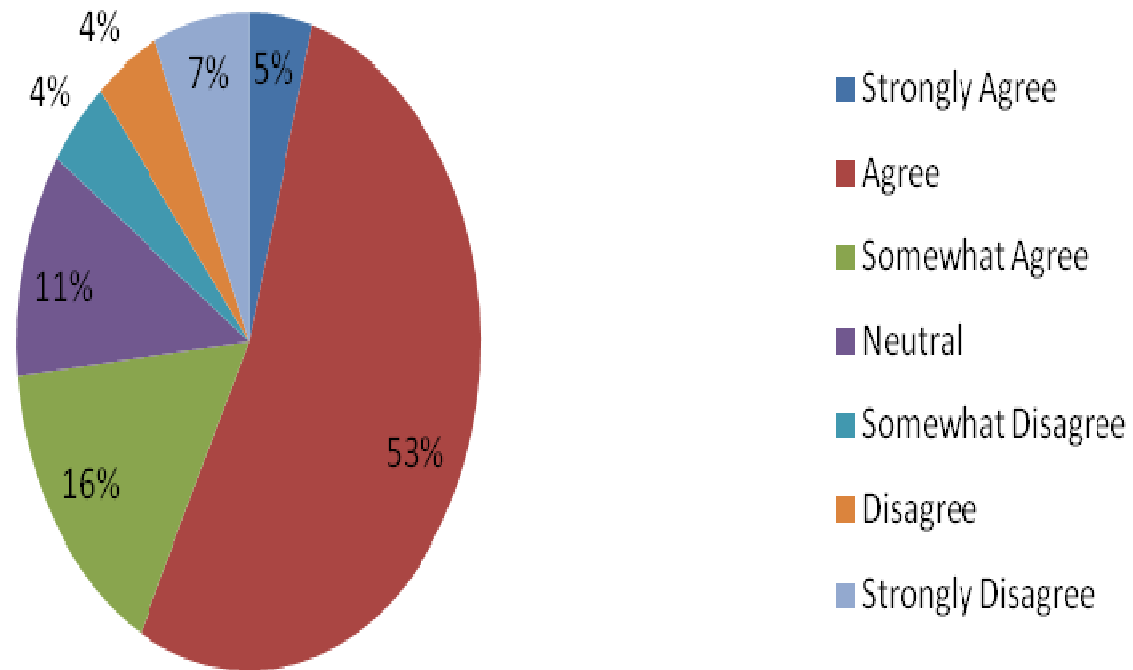
Overall Facilities World Class



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Ease of getting Visa

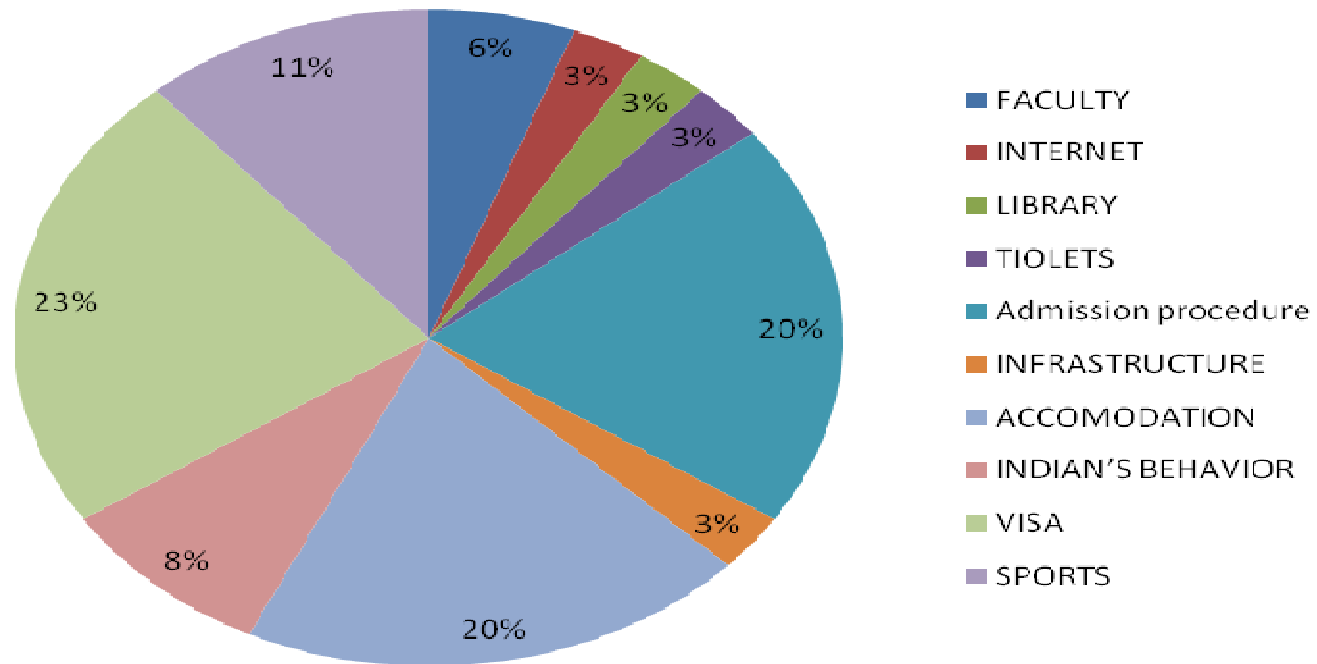
Process of Admission and Visa



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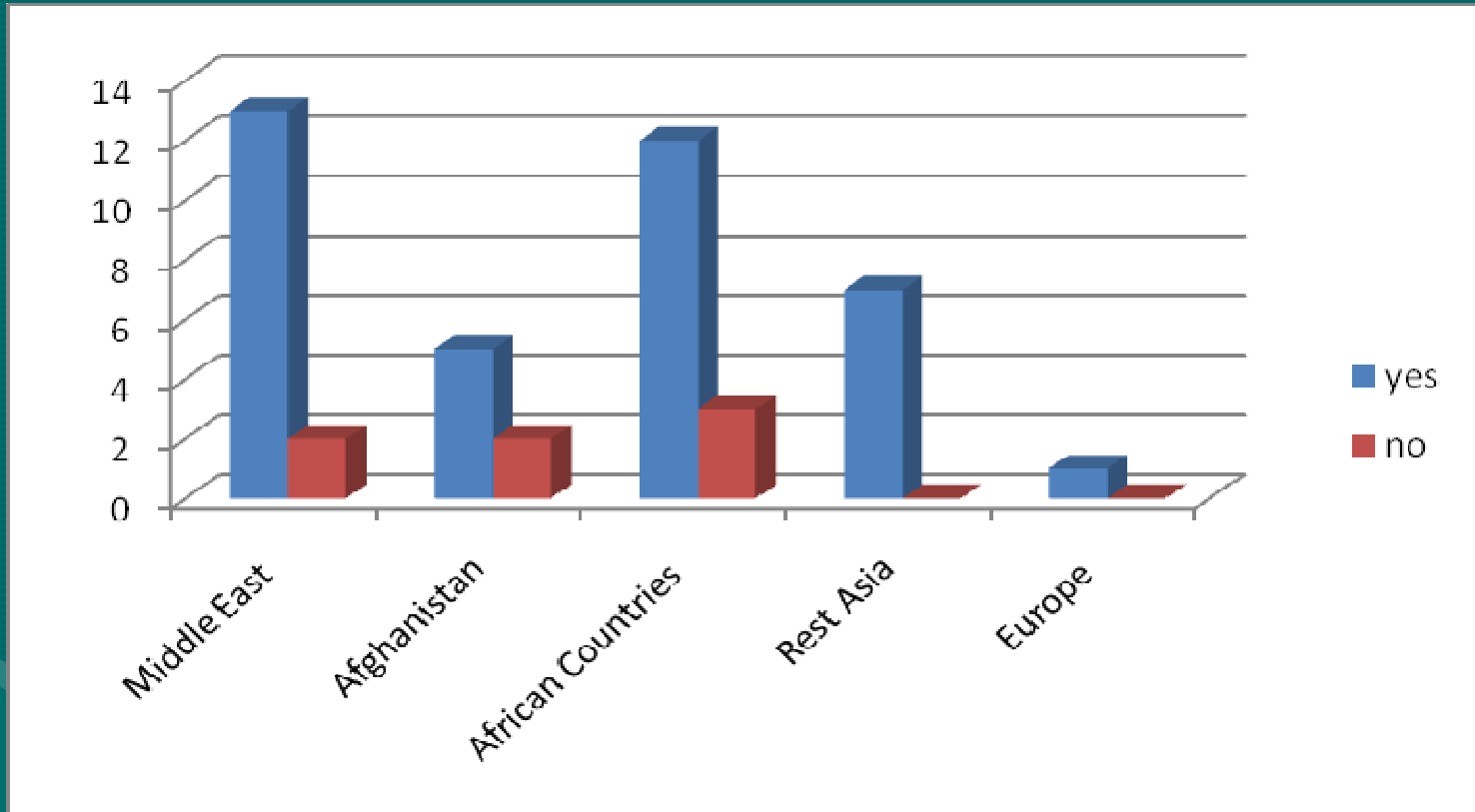
Largest Gap areas

Chart Title



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Will recommend to visit Pune?



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Study Observations

- The **largest** number of international students in Pune is from **Middle East**. The **least** are from **Europe & US**.
- Most are **informed about Pune by their friends**; this source of information is more credible.
- **Safety & security** is the top of mind while selecting a **place** for higher studies.
- While selecting a **college** it was **quality of teachers** which ranked highest.
- While most of the students are **satisfied with Internet, library & quality of teachers**, most are **dissatisfied with mess & hostel facilities**.

Study Observations

- 43% of students agree that the overall facilities provided by institutes are world class. 80% students from African countries rate it as world class but 25 % of students from Middle East do not think so.
- Culturally 71 % agree that Pune provides a conducive culture.
- Students from almost all countries find the process of getting Visa convenient.
- The largest gap area in expectations & experience is in the area like accommodation, admission & visa procedure.
- 84% of respondents will promote Pune as a center for higher education in India.
- The number of International students has increased drastically after 2005-2006.

Takeaways

- 39% of respondents suggest advanced **technology in teaching** will help competing with foreign universities.
- It is strongly suggested that like British, Australian and American Universities setting up Campuses in Singapore & China, India should also **follow suit**.
- 22% of respondents believe that by **increasing the standard** of colleges & safety & security, more students can be attracted.
- It is recommended that while the government should make a firm commitment of funding higher education, colleges and universities should also make efforts to **raise their own resources**.

Conclusions

- We have conducted a survey with a sample size of 46 international students from colleges in Pune city.
- Most of the students hail from Middle East & African countries. Pune stands tall when it comes to providing good culture & world class facilities.
- On the flip side these students are from African countries where the facilities are not as superior as of India.
- There is an urgent & huge effort required on the part of the institutions of higher education & Indian government to initiate efforts to bring in students from Europe & US.



Question Session





Thank You!

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